

Applied Expert Systems - The Business Service Management Company

Highlights of CLEVER Web®

With iMonitor: Actively **monitor** end-to-end response times for mission critical Web sites in-house, in real time. **Perform** developmental testing of response times and availability prior to online posting. **Establish** Service Level Objectives for mission-critical Web site applications by monitoring internally. **Monitor** Web page and Web transaction navigation, and load and **wait times**, including variations. **Operate** inside/outside the firewall.

Use WebHealth to: **Show** a running graph of failed request rates and response times for the monitored URLs. **Send** threshold and availability alerts locally or to SNMP-defined managers, in real time. **Identify** potential performance bottlenecks *prior* to user visibility.

CLEVER Web Reports: **Provide** flexibility with real time and/or historical Service Level summary reports by hour, day, and/or week. **Track** changes in response times and failures over time.

Use iConfigure to: **Reassign** monitored URLs and pages, intervals, and thresholds with just a few keystrokes.

CLEVER Web v3.0 (July 2003) introduces these new features:

As an extension of Web page monitoring, CLEVER Web now offers the ability to **monitor end-to-end Web transactions**. By providing the ability to run a scripted multi-page request-and-response sequence of pages, the product emulates an interactive transaction.

Response time reporting has been **expanded** to include download time and **wait time** in addition to navigate time: this detailed breakdown of the page loading sequence provides for more detailed pinpointing of trouble spots.

CLEVER Web 3.0 provides the detailed performance and availability monitoring needed to meet Service Level Agreements and now also offers **detailed Tracelog capabilities**. This allows for detailed response time investigations and provides Web transaction *Sequence of Execution* information for a clear view of the entire page-loading sequence.

Additional flexibility is provided through easily **customizable historical reports**, right at your fingertips.

System Requirements:

Web Access: Modem or direct access to customer's license-based Internet and/or Intranet Web sites.

PC Workstation: Pentium® PC or compatible, 500MHz or above w/128MB RAM and 200MB available disk space; Microsoft® Windows® 98, ME, 2000, NT V.4.0 w/ SP6, or XP.

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